JOB DESCRIPTION

Job Title:	Trampoline Coach/Instructor – Level 2	Department:	Dry Side
Position type: (eg full-time, part-time, casual)	Casual Part-time	Reports to:	Activities Co-ordinator
		Direct reports:	Not applicable

Key Competency areas

All job roles at the Club have four key competency areas which define the way we behave and contribute to the success of the business:

Customer Service
Make customers feel valued by listening and responding in the appropriate timeframe. We may not know all of the answers to the questions, but we will go the extra mile to find them out. We understand that our customers and our colleagues all have something in common with ourselves, we all are all human and share feelings so it is important to treat each other as you would expect to be treated.

Leadership
We all aim to be leaders and to inspire others. We lead by example and understand that our effectiveness as Leaders is governed by the actions that we take and how these actions are viewed by internal and external customers. All staff strive to set a positive example in their daily lives.

Communication
We understand that positive communication and using honest appreciation of other achievements in a variety of formats is essential to successful leadership. Being a good listener and being able to talk in terms of the other person's interest is key to understanding customer needs and outlining expectations.

Commercial Understanding
We understand that all decisions impact the business, and we continually assess how they affect customer service, our ability to lead by example and the effectiveness of how we communicate our expectations. We understand the importance of each action and ensure that no opportunity is wasted.

Job Description

- To provide safe and enjoyable trampoline training. To deliver British Gymnastics Trampoline curriculum and certification to participants when required
- To develop interesting and varied coaching programmes to maximise customer satisfaction
- Maintain accurate registers of participants and accurate records of sessions and candidate progress, to be kept on site
- To provide a friendly, inclusive coaching style in which participants can enjoy the learning experience
- Plan schemes of work and lesson plans for each course and session to ensure continuity, cohesion and progression
- To adhere to British Gymnastics safety guidelines to ensure injury free sessions
- Effectively manage injuries in line with the Risk Assessment. Comply with Club Sports Risk Assessments
- To keep abreast of industry best practice in the disciplines taught
- To make sure equipment is set up safely and in accordance with best practice guidelines
- To liaise with and support the Manager to ensure delivery of good trampoline coaching
- Timesheets to be submitted monthly as required
- To attend all relevant in-house and external training
- To act in accordance with Health & Safety guidelines and Normal and Emergency Operational Procedures

- Observe Health and Safety and Fire regulations
- Comply with Company policies
- Attend staff meetings and training as required

Safeguard and promote the welfare of children and young people by ensuring adherence to relevant Club procedures.

Person Specification:

- A good general education up to at least GCSE standard
- First Aid qualification is desirable

Essential qualifications required:

British Gymnastics Trampoline Coach Level 2 Award

Date last updated:	02/11/26
Updated reviewed by: HR/LM/Individual	