

Bluecoat Sports Parties Terms and Conditions

Where, due to unforeseen circumstances, the allocation of all or part of the facilities has to be altered by Bluecoats, Bluecoats will inform the parent as soon as it becomes aware of the situation and will offer suitable alternatives to the parent at Bluecoat's cost. Any cancellation made by the party family will be reviewed on a case by case nature and refunds will be given at the discretion of Bluecoats management.

Cancellation Charges

2 months or more before the party	75% refund
1 month – 2 months before the party	50% refund
Less than a month before the party	No refund

Cancellations must be made in writing/email.

Illness

If your child is ill, we appreciate that this is distressing and we would like to help by moving the party date, subject to availability. If no alternative date is found, unfortunately you will forfeit your money. Please inform us as soon as possible on the day of the party (centre opens from 07.00)

Adverse Weather Policy

In the event of adverse weather conditions, if the Centre remains open and you choose to cancel your party, there will be no refund given. If the Manager decides to shut the Centre, we will re-arrange your party for another date or give a full refund.