

YOUR CHILD'S SAFETY AT BLUECOAT

bluecoatsports

health & fitness club christ's hospital

GENERAL RULES



- Parents/Guardians with children under fourteen years must remain at the club at all times
- We will always have a first aider on duty
- Children arriving more than 10 minutes after the class start time will not be able to attend the activity
- Parents/Guardians take full responsibility for their children in the facility unless they have been signed into a Bluecoat Sports activity.

POOL RULES



- Children under the age of eight years and all non or weak swimmers must be accompanied in the pool at all times by a parent /guardian
- Parents/Guardians with children in the pool between eight and fourteen years must remain in the club at all times



CRB CHECKS

All Bluecoat Sports staff have 'Enhanced' CRB clearance



CLOTHING

Please dress your child/children in clothing appropriate for the activity.



DAILY BOOKINGS

Children must always be booked into all classes and activities

Please advise us of any cancellation at least 24 hours in advance or there may be a charge



SIGNING IN/OUT

As children are dropped off, parents/guardians must sign the child into our care and sign the child out again on collection. Written consent is required if a different parent/guardian/adult collects the child

Please ensure you are on time when collecting your child/children as this could impact on the safety of other children.

If for any reason you cannot collect your child on time please contact the club immediately.



FIRE PROTECTION

If the fire alarm sounds our staff will evacuate your children from the building. Parents/Guardians should not attempt to collect their children at this stage. Children will not be released to parents during the fire drill unless the building is unsafe to re-enter.



ACCIDENT & INCIDENTS

We will inform parents/guardians, either immediately or when the child is collected, of any incidents or accidents that may have occurred during the activity. You will be asked to sign an incident form



A LOST CHILD OR PARENT



- Should a child go missing from our care or whilst on the premises within parental control, the club will follow the company procedure to make every effort to find the child as quickly as possible.
- The club will automatically allocate a member of staff to the main entrance and poolside as well as inform all staff of the incident.
- If the child is not found within 10 minutes, in consultation with the parent/guardian, Bluecoat Sports will contact the police for further assistance and stop cars leaving the premises car park.

EQUAL OPPORTUNITIES



Bluecoat Sports will never discriminate and will work with every child to develop their individual abilities, whatever their needs.

CHILD PROTECTION



If a team member suspects child abuse of any type – physical, neglect, sexual or emotional abuse, they will report it to the Child Protection Officer for the club who in turn will take appropriate action in accordance with the Local Safeguarding Children's Board as part of Bluecoat Sports obligations to children. These concerns will be kept strictly confidential and discussed with the parents/guardian, unless such discussion would place a child at risk of significant harm.

PHOTOGRAPHY OF CHILDREN



Bluecoat Sports does not allow children to be photographed unless written permission is received from the parents/guardian.

CHILDREN'S BEHAVIOUR



We will encourage your children to enjoy their visit and will never shout at or humiliate any child. We will explain to older children behavioural ground rules and will advise parents of any unacceptable behaviour. Bullying will never be tolerated and we will work with children to resolve any issues.

GENERAL SICKNESS



Should a child be unwell, parents should be aware of the following:-

- Child showing signs of illness must be kept at home, if you are unsure please ask one of the supervisors.
- We will endeavour to contact the parents immediately if a child becomes ill within our care.
- We will notify all users if any infectious illnesses have been reported.
- We are not permitted to administer any medication.

COMPLAINTS PROCEDURE



If you are concerned about any aspect of our services for children, please discuss it with the Duty Manager on duty.



CONFIDENTIALITY